



- **Services & preventive maintenance contract levels**
 - gold
 - silver or
 - bronze
- **Emergency contracts**
- **Inspection contracts**
- **Tryout products**
- **Prolonged warranty check-up after 12 months operation**

fluidity. nonstop

fluidity.nonstop® is our promise and our commitment to a level of service and expertise the like of which has never been seen before. We are Europe's leading source of pumps and pump expertise for the process industry and we intend to maintain that position by working fluidly, and ceaselessly to bring you the best.

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Contracts

How much will it cost?



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The fluid handling equipment you choose will, inevitably, impact the bottom line. But the true cost is not always obvious.

What are the right questions to be asked?

It's not just about acceptable expected life of equipment, seals, filters and other components, it's about looking at those factors in the context of your process.

Looking at the process as a whole, and the role of your pumps and mixers within that process, enables you to look at the real cost of ownership.

We can help you plan your service needs and schedule preventive maintenance to minimize down-time and bottlenecks.

With service contracts we will keep track of service intervals and overhaul inspections and replacements of worn parts. Ranging from preventive service contracts including planned service visits to full service concept including 24/7 alert.

Regular, planned servicing will help you with cost management and improve the efficiency of your pump and process.



AxFlow offers a service contract tailored to your needs.

Example of service contracts

	Bronze	Silver	Gold
Inspection, diagnosis & monitoring			
• Inspection & diagnosis on site	1/year	1/year	2/year
• Vibration analysis		X	X
• Bearing temperature measurement		X	X
• Remote monitoring			X
Maintenance			
• Overhaul & replacement of worn parts - work	X	X	X
• Overhaul & replacement of worn parts - parts	X	X	X
• Exchange products as back-up			X
Emergency repair			
• Hot-line trouble shooting	X	X	X
• Emergency repair works	X	X	X
• Emergency repair parts	X	X	X
• Travel costs	Yes	Yes	X
• Express emergency repair guarantee			X

Our complete portfolio of services includes:


 Consultancy


 Emergency


 Installation


 Logistics


 Maintenance and repair


 Quality Assurance


 Contracts


 System/pump Monitoring


 Systems Design


 Training